

## LCIC Loyalsock Twp QHDHP 10213000, 10213001, 10213002 Effective: 7-1-2025

This program is a qualified high deductible plan as defined by the Internal Revenue Service. It is designed for use with a Health Savings Account (HSA). On the chart below, you'll see what your plan pays for specific services. You may be responsible for a facility fee, clinic charge or similar fee or charge (in addition to any professional fees) if your office visit or service is provided at a location that qualifies as a hospital department or a satellite building of a hospital.

Benefit	In Network	Out of Network	
G	eneral Provisions		
Benefit Period(1)	Contrac	ct Year	
Deductible (per benefit period)			
Employee Only Plan	\$1,650	\$2,500	
Family Plan	\$3,300	\$5,000	
Plan Pays – payment based on the plan allowance	90% after deductible	70% after deductible	
Out-of-Pocket Limit (Includes prescription drug expenses,			
coinsurance and copays. Once met, plan pays 100%			
coinsurance for the rest of the benefit period)			
Employee Only Plan	\$350	\$4,000	
Family Plan	<mark>\$700</mark>	\$8,000	
Total Maximum Out-of-Pocket (Includes deductible,			
coinsurance, copays, prescription drug cost sharing and			
other qualified medical expenses, Network only) (2) Once met, the plan pays 100% of covered services for the rest of			
the benefit period.			
Employee Only Plan	\$2,000	not applicable	
Family Plan	\$4,000	not applicable	
Office/Clinic/Urgent Care Visits			
Retail Clinic Visits & Virtual Visits	90% after deductible	70% after deductible	
Primary Care Provider Office Visits & Virtual Visits	90% after deductible	70% after deductible	
Specialist Office Visits & Virtual Visits	90% after deductible	70% after deductible	
Virtual Visit Originating Site Fee	90% after deductible	70% after deductible	
Urgent Care Center Visits	90% after deductible	70% after deductible	
Telemedicine Services (3)	90% after deductible	not covered	
	reventive Care (4)		
Routine Adult			
Physical Exams	100% (deductible does not apply)	70% after deductible	
Adult Immunizations	100% (deductible does not apply)	70% after deductible	
Routine Gynecological Exams, including a Pap Test	100% (deductible does not apply)	70% after deductible	
Breast Cancer Screenings (annual routine and	100% (deductible does not apply)	70% after deductible	
supplemental)	, , , , , , , , , , , , , , , , , , , ,		
BRCA-Related Genetic Counseling and Genetic Testing	100% (deductible does not apply)	70% after deductible	
Colorectal Cancer Screening	100% (deductible does not apply)	70% after deductible	
Diagnostic Services and Procedures	100% (deductible does not apply)	70% after deductible	
Routine Pediatric	4000/ (deductible deep not cont.)	700/ - #	
Physical Exams	100% (deductible does not apply)	70% after deductible	
Pediatric Immunizations	100% (deductible does not apply)	70% (deductible does not apply)	
Diagnostic Services and Procedures	100% (deductible does not apply)	70% after deductible	
	Emergency Services		
Emergency Room Services (5)	90% after deductible		
Ambulance (includes coverage for wheelchair van transports) (6)	90% after deductible	70% after deductible	
Hospital and Medical / Surgical Expenses (including maternity)			
Hospital Inpatient	90% after deductible	70% after deductible	
Hospital Outpatient	90% after deductible	70% after deductible	
Outpatient Surgery (facility)	90% after deductible	70% after deductible	
Surgical Services (professional)	90% after deductible	70% after deductible	
Maternity (non-preventive professional services) including dependent daughter	100% (deductible does not apply)	70% after deductible	

Maternity (non-preventive facility services) including dependent diapylater   90% after deductible   70% after ded	Benefit	In Network	Out of Network		
Physical Medicine   Shrywathr deductible   90% after deductible   90% after deductible   70% after deductible	dependent daughter	90% after deductible	70% after deductible		
Physical Medicine    99% after deductible   70% after deductible   10% after deductible   1		90% after deductible	70% after deductible		
Ilimit 20 visits/benefit period. Limit does not apply when Therapy Services are prescribed for the teatment of Mental Health or Substance Use Disorder Psysheric frequency   90% after deductible   70% after deductible   10% afte	Therapy a	Therapy and Rehabilitation Services			
90% after deductible   70% after deductible   imit: 12 visits/benefit period. Limit does not apply when Threnapy Services are prescribed for the treatment of Mental Health or Substance Use Disorder   90% after deductible   10%	Physical Medicine	limit: 20 visits/benefit period. Limit do	bes not apply when Therapy Services		
Ilimit: 12 visits/benefit period. Limit does not apply when Therapy Services are prescribed for the treatment of Mental Health Substance Use Disorder 90% after deductible 170% after deductible imit: 12 visits/benefit period. Limit does not apply when Therapy Services are prescribed for the treatment of Mental Health or Substance Use Disorder 90% after deductible 70% after deductible 170% aft	Respiratory Therapy	90% after deductible			
Spinal Manipulations  Mental Health Spinal  Mental Health Spinal  Spinal Manipulation Therapy and Dialysis)  Mental Health Substance Abuse  Inpatient Detoxification / Rehabilitation  Spinal Manipulation Spinal Mental Health Services  Spinal Manipulation Spinal Mental Health Services (includes virtual behavioral health visits)  Outpatient Mental Health Services (includes virtual behavioral health visits)  Outpatient Substance Abuse Services  Spinal Manipulation Spinal Mental Health Services (includes virtual behavioral health visits)  Outpatient Substance Abuse Services  Spinal Manipulation Spinal Mental Health Services (includes virtual behavioral health Services)  Other Services  Allergy Extracts and Injections  Allergy Extracts and Injections  Allergy Extracts and Injections  Spinal Manipulation Spinal Mental Health Services (including Applied Behavior Analysis (7)  Autism Spectrum Disorder Including Applied Behavior  Analysis (7)  Analysis (7)  Spinal Mental Health Services  Allergy Extracts and Injections  Spinal Mental Health Services  Interest Spinal Mental Health Services  Interest Spinal Mental Health Services  Spinal Mental Health Services  Allergy Extracts and Injections  Spinal Mental Health Services  Interest Spinal Mental Health Services  Allergy Extracts and Injections  Spinal Mental Health Services  Interest Spinal Mental Health Services Spinal Research Spinal Review S		limit: 12 visits/benefit period. Limit does not apply when Therapy Services are prescribed for the treatment of Mental Health or Substance Use Disorder			
Imit: 12 visits/benefit period   Towards   T		limit: 12 visits/benefit period. Limit does not apply when Therapy Services are prescribed for the treatment of Mental Health or Substance Use Disorder			
Other Therapy Services (Cardiac Rehab, Infusion Therapy, Chemotherapy, Radiation Therapy and Dialysis)	Spinal Manipulations				
Inpatient Mental Health Services   90% after deductible   70% after deductible   Inpatient Detoxification / Rehabilitation   90% after deductible   70% after deductible   70% after deductible   70% after deductible   90% after deductible   70% after deductible   70% after deductible   10% after			•		
Inpatient Detoxification / Rehabilitation   90% after deductible   70% after deductible	Mental F	lealth / Substance Abuse			
Outpatient Mental Health Services (includes virtual behavioral health visits)         90% after deductible         70% after deductible           Outpatient Substance Abuse Services         90% after deductible         70% after deductible           Allergy Extracts and Injections         90% after deductible         70% after deductible           Autism Spectrum Disorder Including Applied Behavior Analysis (7)         90% after deductible         70% after deductible           Assisted Fertilization Procedures         not covered         not covered           Dental Services Related to Accidental Injury         90% after deductible         70% after deductible           Diabetes Treatment         90% after deductible         70% after deductible           Diabetes Education Program         90% after deductible         70% after deductible           Diabetes Education Program (DCMP) - Digitally Monitored, includes telehealth consult for the A1C test         90% after deductible does not apply) continuous glucose monitor sprints are limited to three (3) per benefit period.         70% after deductible           DCMP - All Other Telehealth Consults         100% (deductible does not apply)         not covered           Diagnostic Services (standard imaging, diagnostic medical, lab/pathology, allergy testing)         90% after deductible         70% after deductible           Durable Medical Equipment Orthotics and Prosthetics         90% after deductible         70% after deductible					
Dehavioral health visits) Outpatient Substance Abuse Services  Allergy Extracts and Injections Allergy Extracts and Injections Allergy Extracts and Injections Autism Spectrum Disorder Including Applied Behavior Analysis (7) Assisted Fertilization Procedures Assisted Fertilization Procedures Dental Services Related to Accidental Injury Diabetes Treatment Equipment and Supplies Diabetes Teatueath Consults Diabetes Care Management Program (DCMP) - Digitally Monitored, includes telehealth consult for the A1C test Diagnostic Services Advanced Imaging (MRI, CAT, PET scan, etc.) Diagnostic Services Advanced Imaging (MRI, CAT, PET scan, etc.) Diagnostic Services (standard imaging, diagnostic medical, lab/pathology, allergy testing) Durable Medical Equipment Orthotics and Prosthetics Home Health Care Hospice  Infertility Counseling, Testing and Treatment (8) Mammograms, Medically Necessary Private Duty Nursing Prescription Drug Deductible Individual  Prescription Drug Deductible Individual  Integrated with medical deductible  Outpated Medical Equipment (9)  Prescription Drug Deductible Individual  Integrated with medical deductible  To% after deductible T		90% after deductible	70% after deductible		
Allergy Extracts and Injections Autism Spectrum Disorder Including Applied Behavior Analysis (7) Assisted Fertilization Procedures Analysis (7) Assisted Activible Assisted Fertilization Procedures Analysis (7) Assisted eductible Anamograms, Medically Necessary All Other Felebalth Consults Assisted Fertilization Proceducible Anamograms, Medically Necessary Assisted Fertilization Proceducible Area (4) Assisted Activible Anamograms, Medically Necessary Assisted Fertilization Proceducible Area (4) Assisted Activible Anamograms, Medically Necessary Assisted Fertilization Proceducible Area (4) Assisted Activible Anamograms, Medica	behavioral health visits)		70% after deductible		
Allergy Extracts and Injections Autism Spectrum Disorder Including Applied Behavior Analysis (7)  Assisted Fertilization Procedures Dental Services Related to Accidental Injury  Assisted Fertilization Procedures Dental Services Related to Accidental Injury  Powarter deductible  Tow after deductible Tow	Outpatient Substance Abuse Services	90% after deductible	70% after deductible		
Autism Spectrum Disorder Including Applied Behavior Analysis (7)   Limit: \$40,000 annual limit Assisted Fertilization Procedures   not covered   not covered		Other Services			
Analysis (7)  Assisted Fertilization Procedures  Assisted Fertilization Procedures  Diabetes Treatment Equipment and Supplies  Diabetes Treatment Diabetes Treatment Equipment and Supplies  Diabetes Education Program  Diabetes Care Management Program (DCMP) - Digitally Monitored, includes telehealth consult for the A1C test  Diagnostic Services  Advanced Imaging (MRI, CAT, PET scan, etc.)  Basic Diagnostic Services (standard imaging, diagnostic medical, lab/pathology, allergy testing)  Durable Medical Equipment Orthotics and Prosthetics  Hospice  Diagnostic Services  Advanced Imaging, Mary (advanced)  Diagnostic Services (standard imaging, diagnostic medical, lab/pathology, allergy testing)  Durable Medical Equipment Orthotics and Prosthetics  Hospice  Diagnostic Services  Advanced Imaging, diagnostic services (standard imaging, diagnostic medical, lab/pathology, allergy testing)  Durable Medical Equipment Orthotics and Prosthetics  Down after deductible  Hospice  Advanced Imaging, diagnostic services (standard imaging, diagnostic medical, lab/pathology, allergy testing)  Durable Medical Equipment Orthotics and Prosthetics  90% after deductible  70% after deductible  Hospice  10% after deductible  10% (after deductible  10% (after deductible  10% after dedu					
Assisted Fertilization Procedures Dental Services Related to Accidental Injury 90% after deductible 70% after deductible 80% after deductible 40% after deductible 81% action 10% (deductible does not apply) 82% after deductible 83% after deductible 84% advanced Imaging (MRI, CAT, PET scan, etc.) 85% after deductible 85% after deductible 86% after deductible 87% after deductible 97% after deductible 97% after deductible 87% after deductible 87% after deductible 87% after deductible 87% after deductible 97% aft					
Dental Services Related to Accidental Injury   90% after deductible   70% after deductible   Feducitible   70% after deductible   70% a					
Diabetes Treatment   90% after deductible   70% after deductible   Diabetes Education Program   90% after deductible   70% after deduct					
Equipment and Supplies Diabetes Education Program Diabetes Care Management Program (DCMP) - Digitally Monitored, includes telehealth consult for the A1C test  DEMP - All Other Telehealth Consults Diagnostic Services Advanced Imaging (MRI, CAT, PET scan, etc.) Basic Diagnostic Services (standard imaging, diagnostic medical, lab/pathology, allergy testing) Durable Medical Equipment Orthotics and Prosthetics Hospice  Hospice  Infertility Counseling, Testing and Treatment (8) Mammograms, Medically Necessary Diagnosting Facility Care  Mammograms, Medically Necessary Prescription Drug Deductible  Prescription Drug Deductible Individual  Jowa after deductible		90% after deductible			
Diabetes Care Management Program (DCMP) - Digitally Monitored, includes telehealth consult for the A1C test  DCMP - All Other Telehealth Consults  Diagnostic Services Advanced Imaging (MRI, CAT, PET scan, etc.)  Basic Diagnostic Services (standard imaging, diagnostic medical, lab/pathology, allergy testing)  Durable Medical Equipment Orthotics and Prosthetics  Hospice  Jowafter deductible  Jowafter deduct	Equipment and Supplies				
Monitored, includes telehealth consult for the A1C test are limited to three (3) per benefit period.  DCMP - All Other Telehealth Consults 100% (deductible does not apply) not covered  Diagnostic Services Advanced Imaging (MRI, CAT, PET scan, etc.) 90% after deductible 70% after deductible Basic Diagnostic Services (standard imaging, diagnostic medical, lab/pathology, allergy testing) 90% after deductible 70% after deductible  Durable Medical Equipment Orthotics and Prosthetics 90% after deductible 70% after deductible Hospice 90% after deductible 70% after deductible Himit: 180 days/ lifetime maximum of 30 days can be used for continuous or inpatient care 10 days/ lifetime can be used for continuous or inpatient care 10 days/ lifetime can be used for respite care  Infertility Counseling, Testing and Treatment (8) 90% after deductible 70% after deductible  Mammograms, Medically Necessary 100% (deductible does not apply) 70% after deductible  Private Duty Nursing not covered not covered  Skilled Nursing Facility Care 90% after deductible 70% after deductible  Transplant Services 90% after deductible 70% after deductible  Trescription Drug Deductible 100 Drugs  Prescription Drug Deductible 100 Drug Deductible  Integrated with medical deductible	U				
Diagnostic Services   Advanced Imaging (MRI, CAT, PET scan, etc.)   90% after deductible   70% after deductible   Basic Diagnostic Services (standard imaging, diagnostic medical, lab/pathology, allergy testing)   90% after deductible   70% after deductible   70% after deductible   Towa after	Monitored, includes telehealth consult for the A1C test	continuous glucose monitor sprints are limited to three (3) per benefit period.	not covered		
Advanced Imaging (MRI, CAT, PET scan, etc.)  Basic Diagnostic Services (standard imaging, diagnostic medical, lab/pathology, allergy testing)  Durable Medical Equipment Orthotics and Prosthetics  Home Health Care  Hospice  Basic Diagnostic Services (standard imaging, diagnostic medical, lab/pathology, allergy testing)  Durable Medical Equipment Orthotics and Prosthetics  Home Health Care  Hospice  Bo% after deductible  90% after deductible  90% after deductible  70% after deductible  70% after deductible  10% after deducti		100% (deductible does not apply)	not covered		
Basic Diagnostic Services (standard imaging, diagnostic medical, lab/pathology, allergy testing)  Durable Medical Equipment Orthotics and Prosthetics  Home Health Care  Hospice  Bow after deductible  Hospice  Bow after deductible  Bow after d	Diagnostic Services	000/ - #	700/ - #		
medical, lab/pathology, allergy testing)  Durable Medical Equipment Orthotics and Prosthetics  Home Health Care  Hospice  By after deductible  Hospice  By after deductible  Hospice  By after deductible  By after deducti	Racio Diagnostic Services (standard imaging, diagnostic	90% aπer deductible	70% after deductible		
Home Health Care 90% after deductible 70% after deductible Hospice 90% after deductible 70% after deductible limit: 180 days/ lifetime maximum of 30 days can be used for continuous or inpatient care 10 days/ lifetime can be used for respite care Infertility Counseling, Testing and Treatment (8) 90% after deductible 70% after deductible Mammograms, Medically Necessary 100% (deductible does not apply) 70% after deductible Private Duty Nursing not covered not covered Skilled Nursing Facility Care 90% after deductible 70% after deductible limit: 60 days/benefit period  Transplant Services 90% after deductible 70% after deductible Precertification Requirements (9) Yes Yes  Prescription Drugs  Prescription Drug Deductible Integrated with medical deductible	medical, lab/pathology, allergy testing)				
Hospice 90% after deductible 70% after deductible limit: 180 days/ lifetime maximum of 30 days can be used for continuous or inpatient care 10 days/ lifetime can be used for respite care Infertility Counseling, Testing and Treatment (8) 90% after deductible 70% after deductible Mammograms, Medically Necessary 100% (deductible does not apply) 70% after deductible Private Duty Nursing not covered not covered Skilled Nursing Facility Care 90% after deductible 70% after deductible limit: 60 days/benefit period Precertification Requirements (9) Yes Yes Yes  Prescription Drugs  Prescription Drug Deductible Integrated with medical deductible Integrated with medical deductible					
limit: 180 days/ lifetime maximum of 30 days can be used for continuous or inpatient care 10 days/ lifetime can be used for respite care  Infertility Counseling, Testing and Treatment (8)  Mammograms, Medically Necessary  Private Duty Nursing  Skilled Nursing Facility Care  Transplant Services  Precertification Requirements (9)  Prescription Drug  Ilmit: 180 days/ lifetime maximum of 30 days can be used for continuous or inpatient care 10 days/ lifetime can be used for respite care  100% after deductible  70% after deductible  70% after deductible  70% after deductible  70% after deductible  Frescription Drugs  Prescription Drugs  Integrated with medical deductible					
Infertility Counseling, Testing and Treatment (8)  Mammograms, Medically Necessary  Private Duty Nursing  Skilled Nursing Facility Care  Transplant Services  Precertification Requirements (9)  Prescription Drug Deductible  Infertility Counseling, Testing and Treatment (8)  90% after deductible  not covered  90% after deductible  70% after deductible  Transplant Services  90% after deductible  70% after deductible  70% after deductible  Transplant Services  90% after deductible  100% (deductible intervel	Trospice	limit: 180 days/ lifetime maximum of 30 days can be used for continuous or			
Mammograms, Medically Necessary  Private Duty Nursing  Skilled Nursing Facility Care  Owage of the period steer deductible one of the period o	Infertility Counseling, Testing and Treatment (8)				
Private Duty Nursing not covered not covered Skilled Nursing Facility Care 90% after deductible Imit: 60 days/benefit period  Transplant Services 90% after deductible 70% after deductible Precertification Requirements (9) Yes Yes  Prescription Drugs  Prescription Drug Deductible Individual Integrated with medical deductible					
Transplant Services 90% after deductible 70% after deductible Precertification Requirements (9) Yes Yes  Prescription Drugs  Prescription Drug Deductible Individual Integrated with medical deductible					
Precertification Requirements (9)  Prescription Drugs  Prescription Drug Deductible Individual  Integrated with medical deductible	Skilled Nursing Facility Care				
Prescription Drugs  Prescription Drug Deductible Individual  Integrated with medical deductible					
Prescription Drug Deductible Individual Integrated with medical deductible			Yes		
Individual Integrated with medical deductible	Prescription Drugs				
		Integrated with medical deductible			
	Family				

**Benefit** In Network **Out of Network** Prescription Drug Program (10) Retail Drugs (30-day Supply) SensibleRx Complete \$3 formulary low cost generic copay Defined by the National Pharmacy Network - Not Physician \$3 non-formulary low cost generic copay Network. Prescriptions filled at a non-network pharmacy are \$10 formulary generic copay \$10 non-formulary generic copay not covered. \$25 formulary brand copay \$50 non-formulary brand copay Your plan uses the Comprehensive Formulary with an Incentive Benefit Design Maintenance Drugs through Mail Order (90-day Supply) \$6 formulary low cost generic copay \$6 non-formulary low cost generic copay \$20 formulary generic copay \$20 non-formulary generic copay \$50 formulary brand copay \$100 non-formulary brand copay

This is not a contract. This benefits summary presents plan highlights only. Please refer to the policy/ plan documents, as limitations and exclusions apply. The policy/ plan documents control in the event of a conflict with this benefits summary.

- (1) Your group's benefit period is based on a Contract Year. The Contract Year is a consecutive 12-month period beginning on your employer's effective date. Contact your employer to determine the effective date applicable to your program.
- (2) The Network Total Maximum Out-of-Pocket (TMOOP) is mandated by the federal government. TMOOP must include deductible, coinsurance, copays, prescription drug cost share and any qualified medical expense. If you are enrolled in a "Family" plan, with your non-embedded deductible, the entire family deductible must be satisfied before claims reimbursement begins. In addition, with your non-embedded out-of-pocket limit, the entire family out-of-pocket limit must be satisfied before additional claims reimbursement begins. Finally, with your non-embedded TMOOP, once the entire family TMOOP is satisfied, claims will pay at 100% of the plan allowance for covered expenses for the family, for the rest of the plan year.
- 3) Telemedicine Services (acute care for minor illnesses available on-demand 24/7), must be performed by a Highmark Designated Telemedicine Provider. Additional services provided by a Designated Telemedicine Provider are paid according to the benefit category that they fall under (e.g. Behavioral Health is eligible under the Outpatient Mental Health Services benefit).
- (4) Services are limited to those listed on the Highmark Preventive Schedule (Women's Health Preventive Schedule may apply).
- (5) Benefits for Emergency Care Services rendered by an Out-of-Network Provider will be paid at the Network services level. Benefits for Hospital Services or Medical Care Services rendered by an Out-of-Network Provider to a member requiring an inpatient admission or observation immediately following receipt of Emergency Care Services will be paid at the Network services level. The member will not be responsible for any amounts billed by the Out-of-Network Provider that are in excess of the plan allowance for such services.
- (6) Air Ambulance services rendered by out-of-network providers will be covered at the highest network level of benefits.

will be contacted by one of the specialty network pharmacies who will provide quality service, care, and

coordination of your specialty prescription fill and delivery. No enrollment necessary.

- (7) Diagnostic assessment to diagnose Autism Spectrum Disorders may be performed by a licensed physician, licensed physician assistant, licensed psychologist or certified registered nurse practitioner. Diagnostic assessments performed by a licensed physician, licensed physician assistant or certified registered nurse practitioner will be covered as specified in the Office Visit benefit category. Diagnostic assessments performed by a licensed psychologist will be covered as specified in the Mental Health Care Services- Outpatient benefit category. Applied Behavioral Analysis for the treatment of Autism Spectrum Disorders will be covered as specified above. All other Covered Services for the treatment of Autism Spectrum Disorders will be covered according to the benefit category (e.g. speech therapy, diagnostic services). Services for the treatment of Autism Spectrum Disorders do not reduce visit/day limits. (8) Treatment includes coverage for the correction of a physical or medical problem associated with infertility. Infertility drug therapy may or may not be covered depending on your group's prescription drug program.
- (8) Treatment includes coverage for the correction of a physical or medical problem associated with infertility. Infertility drug therapy may or may not be covered depending on your group's prescription drug program.
- (9) If you receive services from an out-of-area provider or an out-of-network provider, you must contact Highmark Utilization Management prior to a planned inpatient admission, prior to receiving certain outpatient services or within 48 hours of an emergency or unplanned inpatient admission to obtain any required precertification. If precertification is not obtained and it is later determined that all or part of the services received were not medically necessary or appropriate, you will be responsible for the payment of any costs not covered by your health plan.
- (10) The Highmark formulary is an extensive list of Food and Drug Administration (FDA) approved prescription drugs selected for their quality, safety and effectiveness. The formulary was developed by Highmark Pharmacy Services and approved by the Highmark Pharmacy and Therapeutics Committee made up of clinical pharmacists and physicians. All plan formularies include products in every major therapeutic category. Plan formularies vary by the number of different drugs they cover and, in the cost, -sharing requirements. Your program includes coverage for both formulary and non-formulary drugs at the copayment or coinsurance amounts listed above. Under SensibleRx Complete, when you purchase a brand drug that has a generic equivalent, you will be responsible for the brand drug copayment plus the difference in cost between the brand and generic drugs. With the Active Choice program, you must choose how you want to fill your maintenance prescription drugs. You may choose a retail pharmacy or your mail order program. If after two fills at a retail pharmacy you have not made your selection, you will need to pay full cost of the drug allowed by your plan for any future refills. You can change your selection at any time. Your plan offers the Free Market Health program for select specialty medications. You

Health benefits or health benefit administration may be provided by or through Highmark Blue Cross Blue Shield, First Priority Health or First Priority Life, all of which are independent licensees of the Blue Cross Blue Shield Association.

## Discrimination is Against the Law

The claims administrator complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The claims administrator does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The claims administrator:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact the Civil Rights Coordinator.

If you believe that the claims administrator has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity, you can file a grievance with: Civil Rights Coordinator, P.O. Box 22492, Pittsburgh, PA 15222, Phone: 1-866-286-8295, TTY: 711, Fax: 412-544-2475, email: CivilRightsCoordinator@highmarkhealth.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Please note that your employer – and not the claims administrator - is entirely responsible for determining member eligibility and for the design of your plan/program; including, any exclusion or limitation described in the benefit Booklet.

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call the number on the back of your ID card (TTY: 711).

ATENCIÓN: Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame al número en la parte posterior de su tarjeta de identificación (TTY: 711).

请注意:如果您说中文,可向您提供免费语言协助服务。请拨打您的身份证背面的号码(TTY:711)。

CHÚ Ý: Nếu quý vị nói tiếng Việt, chúng tôi cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho quý vị. Xin gọi số điện thoại ở mặt sau thẻ ID của quý vị (TTY: 711).

ВНИМАНИЕ: Если вы говорите по-русски, вы можете воспользоваться бесплатными услугами языковой поддержки. Позвоните по номеру, указанному на обороте вашей идентификационной карты (номер для текст-телефонных устройств (ТТҮ): 711).

Geb Acht: Wann du Deitsch schwetzscht, kannscht du en Dolmetscher griege, un iss die Hilf Koschdefrei. Kannscht du die Nummer an deinre ID Kard dahinner uffrufe (TTY: 711).

알림: 한국어를 사용하시는 분들을 위해 무료 통역이 제공됩니다. ID 카드 뒷면에 있는 번호로 전화하십시오 (TTY: 711). ATTENZIONE: se parla italiano, per lei sono disponibili servizi di assistenza linguistica a titolo gratuito. Contatti il numero riportato sul retro della sua carta d'identità (TTY: 711).

تنبيه: إذا كنت تتحدث اللغة العربية، فهناك خدمات المعاونة في اللغة المجانية متاحة لك. اتصل بالرقم الموجود خلف بطاقة هويتك (جهاز الاتصال لذوى صعوبات السمع والنطق: 711).

ATTENTION: Si vous parlez français, les services d'assistance linguistique, gratuitement, sont à votre disposition. Appelez le numéro au dos de votre carte d'identité (TTY: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, steht Ihnen unsere fremdsprachliche Unterstützung kostenlos zur Verfügung. Rufen Sie dazu die auf der Rückseite Ihres Versicherungsausweises (TTY: 711) aufgeführte Nummer an.

ધ્યાન આપશોઃ જો તમે ગુજરાતી ભાષા બોલતા હો, તો ભાષા સહાયતા સેવાઓ, મફતમાં તમને ઉપલબ્ધ છે. તમારા ઓળખપત્રના પાછળના ભાગે આવેલા નંબર પર ફોન કરો (TTY: 711).

UWAGA: Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa. Zadzwoń pod numer podany na odwrocie karty ubezpieczenia zdrowotnego (TTY: 711).

Kominike : Si se Kreyòl Ayisyen ou pale, gen sèvis entèprèt, gratis-ticheri, ki la pou ede w. Rele nan nimewo ki nan do kat idantite w la (TTY: 711).

ប្រការចង់ចាំ ៖ បើលោកអ្នកនិយាយ កាសាខ្មែរ ហើយត្រូវការសៅរកម្មជំនួយផ្នែកកាសា ដែលអាចផ្ដល់ជំនុលោកអ្នកដោយឥតគិតថ្លៃ ។ សូមទូរស័ព្ទទៅលេខដែលមាននៅលើខ្នង កាតសម្គាល់របស់របស់លោកអ្នក (TTY: 711) ។

ATENÇÃO: Se a sua língua é o português, temos atendimento gratuito para você no seu idioma. Ligue para o número no verso da sua identidade (TTY: 711).

ATENSYON: Kung nagsasalita ka ng Tagalog, may makukuha kang mga libreng serbisyong tulong sa wika. Tawagan ang numero sa likod ng iyong ID card (TTY: 711).

注: 日本語が母国語の方は言語アシスタンス・サービスを無料でご利用いただけます。ID カードの裏に明記されている番号に電話をおかけください (TTY: 711)。

توجه: اگر شما به زبان فارسی صحبت می کنید، خدمات کمک زبان، به صورت رایگان، در دسترس شماست. با شماره واقع در پشت کارت شناسایی خود ( TTY: 711) تماس بگیرید.

BAA ÁKONÍNÍZIN: Diné k'ehgo yáníłti'go, language assistance services, éí t'áá níík'eh, bee níká a'doowoł, éí bee ná'ahóót'i'. ID bee nééhózingo nanitinígíí bine'déé' (TTY: 711) jj' hodíilnih.

ध्यान दें: यदि आप हिन्दी बोलते हैं, तो आपके लिए निःशुल्क भाषा सहायता सेवा उपलब्ध है। आपके सदस्य पहचान (ID) कार्ड के पीछे दिए गए नंबर पर फोन करें। (TTY: 711).

توجہ فرمائیں: اگر آپ اردو بولتے ہیں، زبان معاونت سروس، مفت میں آپ کے لیے دستیاب ہے۔ اپنے شناختی کارڈ کی پشت پر درج شدہ نمبر پر کال کریں (TTY: 711).

గమసిక: మీరు తెలుగు మాట్లాడితే, లాగ్వేజ్ అసెసెటెన్స్ సరోపిసెస్, ధారోజీ లేకుండా, మీకు అందుబాటులో ఉన్<sub></sub>నాయి. మీ మెంబర్ ఐడెంటిఫికేషన్ కార్డు (ఐడి) వెనుక ఉన్న సంబరుకు కాల్ చేయండి (TTY: 711).

โปรดทราบ: หากคุณพูด ไทย, มีบริการช่วยเหลือด้านภาษาให้คุณโดยไม่มีค่าใช้จ่าย โทรไปยัง หมายเลขที่อยู่ด้านหลังบัตรประจำตัวประชาชนของคุณ (TTY: 711)

ध्यान दिनुहोस्: यदि तिपाई नेपाली भाषा बोल्नुहुन्छ भने, तपाईका लागि भाषा सहायता सेवाहरू नि:शुल्क उपलब्ध हुन्छन्। तपाईको आइडी कार्डको पछाडि भागमा रहेको नम्बर (TTY: 711) मा फोन गर्नुहोस्।

Aandacht: Indien u Nederlands spreekt, is de taaladviesdienst gratis beschikbaar voor u. Bel het nummer op de achterkant van uw identificatie (ID) kaart (TTY: 711).